PATENT

Attorney Docket No.: 9D-EC-19348

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Applicant:	Kevin Michael Ruppelt et al.	: Group No.: 3623					
Serial No.:	-						
Filed:	January 10, 2000	Liammor. Lorus, Johanna K.					
For:	METHOD, SYSTEM, AND : PROGRAM PRODUCT FOR ON- : LINE SERVICE CALL SCHEDULING :						
Commissi P.O. Box 1	Amendment oner for Patents 1450 a, VA 22313-1450						
	TRANSMITTAL						
Tı	ransmitted herewith is: ransmittal (3 pages) mendment in response to the Office Action d	ated July 31, 2008	(29 pages)				
	STATUS						
2. A	pplicant claims small entity status. is other than a small entity.						
	EXTENSION OF TE	CRM					
	e proceedings herein are for a patent application and the provisions of 37 C.F.R. 1.136 ly. (complete (a) or (b), as applicable)						
(a)	Applicant petitions for an extension (Fees: 37 C.F.R. 1.17(a)-(d) for the second control of the second control						
	Extension for response within:	Other than small entity Fee	Small entity Fee (if applicable)				
	first month	\$ 130.00	\$ 65.00				

second month

third month

\$ 490.00

\$ 1,110.00

\$ 245.00

\$ 555.00

		fo	urth month		\$1,730.00	\$ 8	865.00
		fit	fth month		\$2,350.00	\$1,	175.00
					Fee:		\$
If an	additional ext	ension of	time is requ	ired, please	consider this a pet	ition t	herefor.
		(Ch	eck and comple	ete the next it	em, if applicable)		
		therefor		ducted from	nas already been seen the total fee due t		
*		Exten	sion fee due	with this re	equest \$		
				(OR		
	app		•	_	provide for the poxed the need for a p		•
			FEE F	OR CLAIN	MS		
. 7	The fee for cla	ims (37 (C.F.R. 1.16(b)-(d)) has t	een calculated as s	hown	below:
	(Col. 1)		(Col. 2)	(Col. 3)	SMALL ENTITY		OTHER THAN SMALL ENTITY
	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	ADDITIONAL. RATE FEE	OR_	ADDITIONAL RATE FEE
TOTAL		MINUS		=	x \$26.00 = \$		x \$52.00 = \$
NDEP.		MINUS			x \$110.00 = \$		x \$220.00 = \$
	FIRST PRESEN	TATION OF	MULTIPLE DEP. (CLAIM	+\$195.00 = \$	-	+ \$390.00 = \$
	***				TOTAL ADDITIONAL FEE \$	OR	TOTAL ADDITIONAL FEE \$
	(a) 🔀	No add	itional fee fo	r Claims is	required		
				OR			
	(b)	Total ac	lditional fee	for claims	required \$		
			FEE 1	PAYMEN'	r		
5.	Attacl	ned is a cl	neck in the s	um of \$			
	☐ Charg	e Deposi	Account No	o. 01-2384	the sum of \$.		

FEE DEFICIENCY

6.	\boxtimes	If any additional extension and/or fee is required, charge Deposit Account No. 01-2384.
		AND/OR
	\boxtimes	If any additional fee for claims is required, charge Deposit Account No. 01-2384.
7.		Other:
		Eric T. Krischke Registration No. 42,769 ARMSTRONG TEASDALE LLP One Metropolitan Square, Suite 2600

St. Louis, MO 63102 314-621-5070